Underwriting Market Update

November 20, 2024

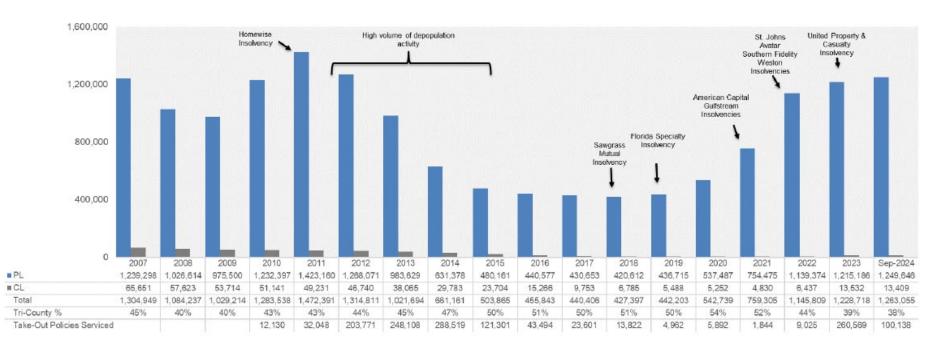
Jay Adams, Chief Insurance Officer





Citizens Policy Count

Policies in Force by Year and Account



Historical data for Take-Out Policies Serviced prior to 2010 are not available.

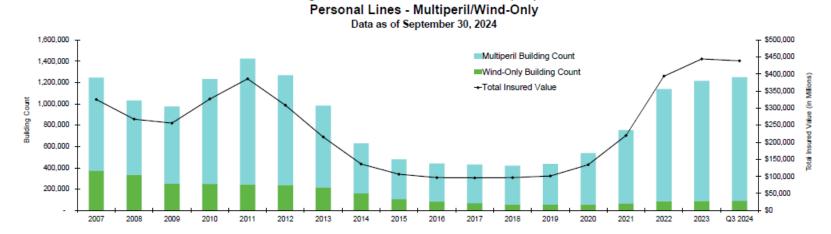


Personal Lines

Building Count and Total Insured Value (TIV) Trends



Personal Lines by Multi Peril and Wind Only (Data as of September 30, 2024)



Building Count and Total Insured Value (TIV) Trends

	Multiperil				Wind-Only				Total			
	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)
2007	870,533	870,533	\$1,507	\$190,522	368,765	374,336	\$729	\$134,791	1,239,298	1,244,869	\$2,235	\$325,313
2008	697,139	697,139	\$1,051	\$142,319	329,475	334,846	\$561	\$125,437	1,026.614	1.031.985	\$1.612	\$267.755
2009	724,213	724,213	\$1,045	\$148,840	251,287	251,599	\$441	\$107,353	9 Evpor	uro Roduv	ction Dash	board B
2010	984,069	984,069	\$1,564	\$221,956	248,328	248,328	\$441	\$104,757	1,2 LAPUS	ure neuu	LUOII Dasii	DUalu ₁₃
2011	1,177,654	1,177,654	\$2,010	\$281,668	245,506	245,506	\$459	\$104,268	1,423,160	1,423,160	\$2,469	\$385,937
2012	1,028,572	1,028,572	\$1,756	\$219,314	239,499	239,499	\$450	\$89,020	1,268,071	1,268,071	\$2,206	\$308,334
2013	766,386	766,386	\$1,303	\$141,697	217,243	217,243	\$432	\$73,709	983,629	983,629	\$1,735	\$215,406
2014	469,646	469,646	\$797	\$83,385	161,732	161,732	\$308	\$52,739	631,378	631,378	\$1,105	\$136,124
2015	373,415	373,415	\$594	\$68,091	106,746	106,746	\$225	\$38,322	480,161	480,161	\$818	\$106,413
2016	357,207	357,207	\$570	\$66,943	83,370	83,370	\$177	\$29,642	440,577	440,577	\$747	\$96,585
2017	361,054	361,054	\$612	\$70,792	69,599	69,599	\$152	\$24,768	430,653	430,653	\$765	\$95,561
2018	363,003	363,003	\$652	\$75,142	57,609	57,609	\$130	\$21,397	420,612	420,612	\$782	\$96,539
2019	380,495	380,495	\$683	\$79,613	56,220	56,220	\$130	\$21,481	436,715	436,715	\$813	\$101,093
2020	479,052	479,052	\$982	\$110,628	58,435	58,435	\$146	\$23,563	537,487	537,487	\$1,128	\$134,191
2021	687,133	687,133	\$1,559	\$191,132	67,342	67,342	\$179	\$28,785	754,475	754,475	\$1,738	\$219,917
2022	1,052,064	1,052,064	\$2,739	\$353,141	87,310	87,310	\$262	\$40,321	1,139,374	1,139,374	\$3,001	\$393,462
2023	1,124,826	1,124,826	\$3,023	\$399,881	90,360	90,360	\$304	\$44,101	1,215,186	1,215,186	\$3,327	\$443,982
Q3 2024	1,158,932	1,158,932	\$3,261	\$395,173	90,714	90,714	\$339	\$43,308	1,249,646	1,249,646	\$3,600	\$438,481
% Change from 2023 to Q3 2024	3.0%	3.0%	7.8%	-1.2%	0.4%	0.4%	11.6%	-1.8%	2.8%	2.8%	8.2%	-1.2%

Notes:

 Total Insured Value for personal residential DP-1/MDP-1/MDP-1 policies includes only Coverages A and C, which is the liability for these policy types as provided in the Rating Manual. All other personal residential policy forms include Coverages A, B, C and D.



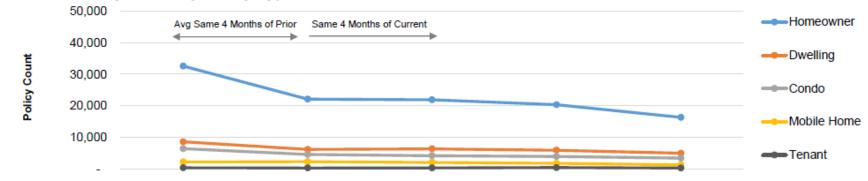
Monthly Policy Data Residential Policy Types





Personal Residential Policy Types (Jun '24 to Sep '24 Average Prior vs. Current)

New Business Policy Count by Policy Type

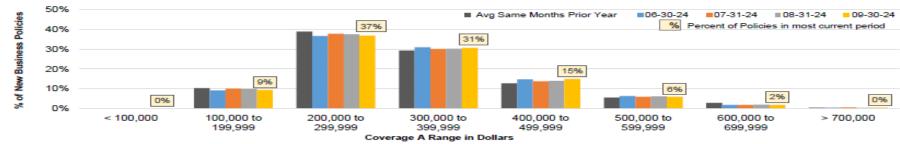


Policy Type	Avg Same Months Prior Year	06-30-24	07-31-24	08-31-24	09-30-24	% Change 4 Mo Avg Prior to 4 Mo Avg Current
Homeowner	32,573	22,128	21,943	20,393	16,368	-38%
Dwelling	8,677	6,285	6,466	6,025	5,100	-31%
Condo	6,501	4,690	4,308	4,058	3,527	-36%
Mobile Home	2,329	2,397	2,189	1,885	1,424	-15%
Tenant	484	431	451	549	401	-5%
Total	50,563	35,931	35,357	32,910	26,820	-35%

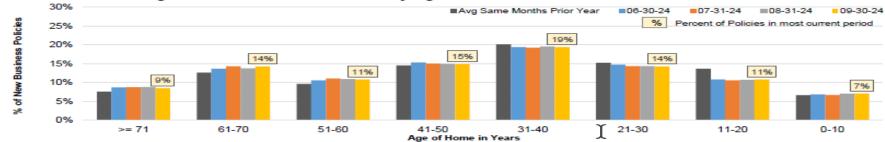


Personal Residential Policy Types (Jun '24 to Sep '24 Average Prior vs. Current)

Homeowner/Dwelling New Business % of Policies by Coverage A Range



Homeowner/Dwelling New Business % of Policies by Age of Home

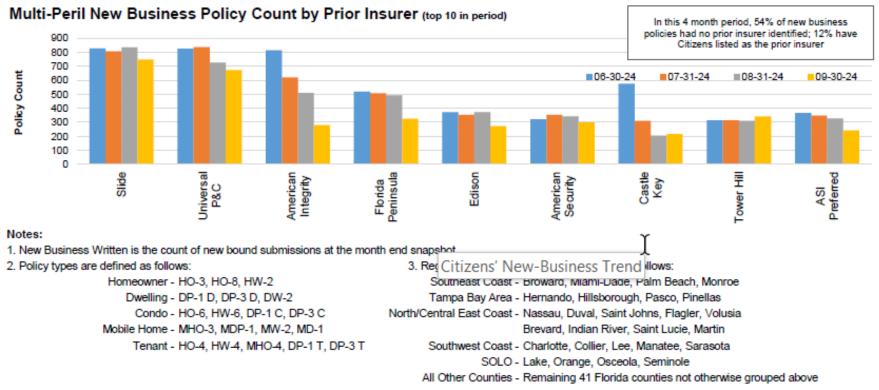


Homeowner/Dwelling New Business % of Policies by Age of Roof





Personal Residential Policy Types (Jun '24 to Sep '24 Average Prior vs. Current)



4. Age of Roof is based on "Roof Update Year" where available. When it is not, "Dwelling Year Built" is used as a proxy for the age.

5. Prior Insurer list includes the top 10 by policy count with a multi-peril policy in the current four month period; Citizens, "No Carrier Found"/"null" values and wind only policies are excluded from the graph. Wind only policies are excluded due to prior insurer information, specific to the current ex-wind policy or previous multi peril policy, which can create misleading results.

Commercial Lines

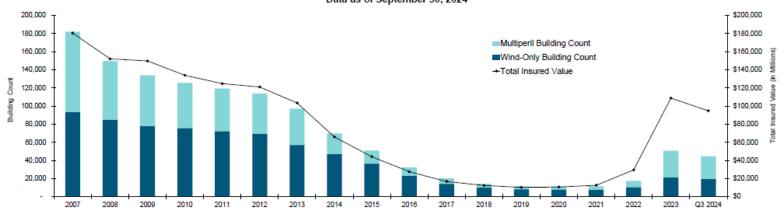


Building Count and Total Insured Value (TIV) Trends



Commercial Lines by Multi Peril and Wind Only (Data as of September 30, 2024)

Building Count and Total Insured Value (TIV) Trends Commercial Lines - Multiperil/Wind-Only Data as of September 30, 2024



	Multiperil				Wind-Only				To	Total		
	Policy	Building	Premium	TIV	Policy	Building	Premium	TIV	Policy	Building	Premium	TIV
	Count	Count	(in Millions)	(in Millions)	Count	Count	(in Millions)	(in Millions)	Count	Count	(in Millions)	(in Millions)
2007	11,161	88,523	\$519	\$76,304	^ ≱4,490	93,406	\$455	\$104,265	65,651	181,929	\$974	\$180,569
2008	9,252	64,725	\$366	\$61,041	J48,371	84,883	\$405	\$91,088	57,623	149,608	\$771	\$152,129
2009	10,028	55,982	\$318	\$65,024	43,686	77,895	\$325	\$84,774	53,714	133,877	\$643	\$149,797
2010	9,461	49,712	\$ Com	norcial Lir	41,680	75,833	\$324	\$75,781	51,141	125,545	\$631	\$133,990
2011	9,470	46,898	s Comr	nercial Lir		72,440	\$309	\$69,242	49,231	119,338	\$603	\$124,738
2012	9,246	44,536	\$291	\$53,503	37,494	69,204	\$324	\$67,588	46,740	113,740	\$615	\$121,091
2013	8,752	39,981	\$285	\$50,134	29,313	57,050	\$273	\$53,348	38,065	97,031	\$557	\$103,482
2014	5,537	22,482	\$146	\$28,070	24,246	47,266	\$205	\$37,764	29,783	69,748	\$350	\$65,833
2015	3,720	14,356	\$75	\$16,555	19,984	36,493	\$156	\$27,527	23,704	50,849	\$231	\$44,082
2016	2,316	9,098	\$46	\$10,618	12,950	23,059	\$104	\$16,860	15,266	32,157	\$150	\$27,478
2017	1,587	5,817	\$26	\$6,276	8,166	14,310	\$70	\$10,473	9,753	20,127	\$96	\$16,749
2018	1,120	3,952	\$19	\$4,500	5,665	10,155	\$53	\$7,858	6,785	14,107	\$72	\$12,357
2019	894	3,208	\$15	\$3,660	4,594	8,140	\$46	\$6,495	5,488	11,348	\$61	\$10,155
2020	879	3,339	\$17	\$4,008	4,373	7,890	\$50	\$6,599	5,252	11,229	\$66	\$10,608
2021	869	3,791	\$21	\$5,066	3,961	7,623	\$57	\$7,520	4,830	11,414	\$78	\$12,586
2022	1,230	6,911	\$70	\$12,651	5,207	10,568	\$148	\$16,840	6,437	17,479	\$218	\$29,491
2023	4,936	29,564	\$323	\$46,191	8,596	21,087	\$609	\$62,587	13,532	50,651	\$932	\$108,778
Q3 2024	5,201	24,794	\$289	\$40,812	8,208	19,627	\$589	\$53,939	13,409	44,421	\$878	\$94,751
% Change from 2023 to Q3 2024	5.4%	-16.1%	-10.6%	-11.6%	-4.5%	-6.9%	-3.3%	-13.8%	-0.9%	-12.3%	-5.8%	-12.9%

Notes:

 Commercial policy forms include building coverage, other structure coverage, and business personal property. Commercial non-residential multi-peril policies no longer include business income/extra expense beginning with June 2012 renewals and May 2012 new business.

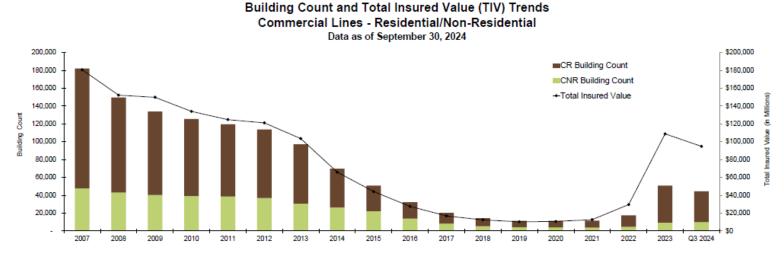
3) Within the commercial data, commercial non-residential wind-only (CIW) counts are policy counts; building counts are unavailable. The product was phased out during 2009, with no policies remaining inforce as of 12/31/09. The commercial non-residential multi-peril program was introduced in November 2008.

²⁾ Excludes takeout policies

Building Count and Total Insured Value (TIV) Trends



Commercial Lines by Residential and Non-Residential (Data as of September 30, 2024)



Commercial Residential				Commercial Non-Residential				Total				
	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)
2007	28,504	134,260	\$869	\$159,885	37,147	47,669	\$104	\$20,683	65,651	181,929	\$974	\$180,569
2008	24,697	106,620	\$684	\$134,130	32,926	42,988	\$87	\$17,998	57,623	149,608	\$771	\$152,129
2009	23,404	93,534	\$561	\$132,325	30,310	40,343	\$82	\$17,473	53,714	133,877	\$643	\$149,797
2010	21,763	86,301	\$542	\$116,885	29,378	39,244	\$89	\$17,105	51,141	125,545	\$631	\$133,990
2011	20,776	80,824	\$508	\$107,853	28,455	38,514	\$94	\$16,885	49,231	119,338	\$603	\$124,738
2012	19,741	76,803	\$517	\$104,764	26,999	36,937	\$97	\$16,327	46,740	113,740	\$615	\$121,091
2013	16,620	66,341	\$464	\$89,346	21,445	30,690	\$93	\$14,135	38,065	97,031	\$557	\$103,482
2014	11,626	43,347	\$262	\$53,508	18,157	26,401	\$88	\$12,325	29,783	69,748	\$350	\$65,833
2015	8,315	28,615	\$153	\$33,723	15,389	22,234	\$79	\$10,359	23,704	50,849	\$231	\$44,082
2016	5,929	18,478	\$95	\$20,946	9,337	13,679	\$56	\$6,532	15,266	32,157	\$150	\$27,478
2017	4,266	11,978	\$58	\$12,700	5,487	8,149	\$38	\$4,049	9,753	20,127	\$96	\$16,749
2018	3,221	8,837	\$45	\$9,627	3,564	5,270	\$28	\$2,730	6,785	14,107	\$72	\$12,357
2019	2,641	7,121	\$37	\$7,927	2,847	4,227	\$24	\$2,228	5,488	11,348	\$61	\$10,155
2020	2,566	7,155	\$41	\$8,457	2,686	4,074	\$25	\$2,151	5,252	11,229	\$66	\$10,608
2021	2,440	7,674	\$53	\$10,564	2,390	3,740	\$25	\$2,021	4,830	11,414	\$78	\$12,586
2022	3,252	12,695	\$183	\$26,949	3,185	4,784	\$35	\$2,542	6,437	17,479	\$218	\$29,491
2023	7,654	41,305	\$848	\$102,653	5,878	9,346	\$84	\$6,125	13,532	50,651	\$932	\$108,778
Q3 2024	7,145	34,603	\$786	\$88,266	6,264	9,818	\$92	\$6,485	13,409	44,421	\$878	\$94,751
% Change from 2023 to Q3 2024	-6.7%	-16.2%	-7.3%	-14.0%	6.6%	5.1%	9.5%	5.9%	-0.9%	-12.3%	-5.8%	-12.9%

Notes:

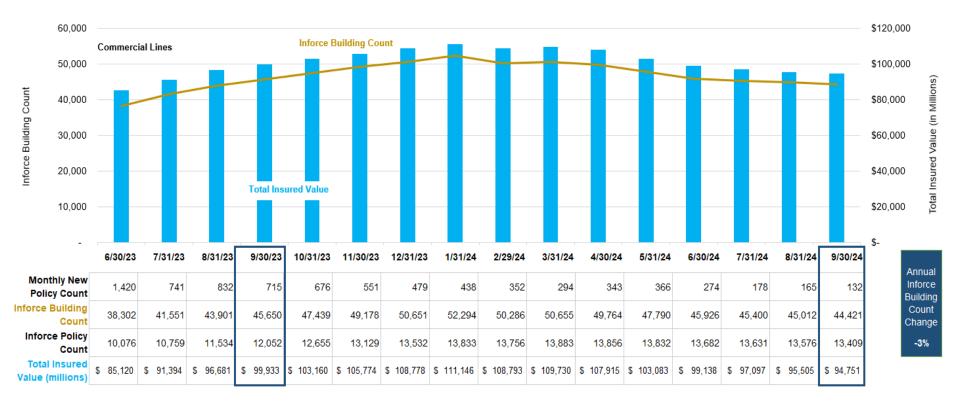
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Excludes takeout policies

3) Within the commercial data, commercial non-residential wind-only (CIW) counts are policy counts; building counts are unavailable. The product was phased out during 2009, with no policies remaining inforce as of 12/31/09. The commercial non-residential multi-peril program was introduced in November 2009.



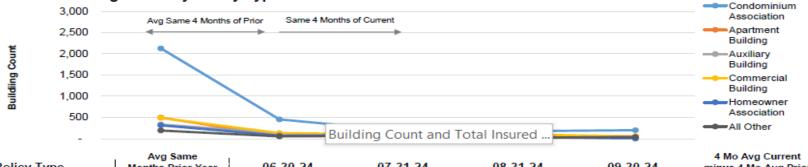
Monthly Policy Data Commercial Policy Types





Commercial Policy Types (Jun '24 to Sep '24 Average Prior vs. Current)

New Business Building Count by Policy Type



Policy Type	Avg Same Months Prior Year	06-30-24	07-31-24	08-31-24	09-30-24	4 Mo Avg Current minus 4 Mo Avg Prior
Condominium Association	2,126	453	192	176	200	(1,871)
Apartment Building	498	61	82	49	55	(437)
Auxiliary Building	333	128	19	20	23	(286)
Commercial Building	487	131	95	101	53	(392)
Homeowner Association	314	72	88	45	2	(263)
All Other	193	53	67	21	39	(148)
Total	3,952	898	543	412	372	(3,396)

New Business Building Count by Geographic Region

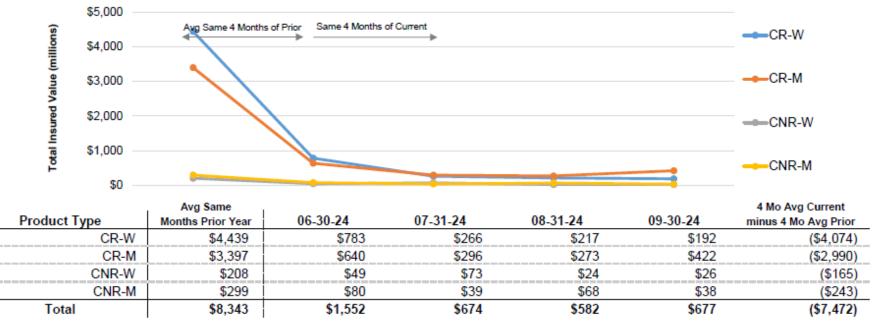
County/Regions	Avg Same Months Prior Year	06-30-24	07-31-24	08-31-24	09-30-24	Current Four Month Trend
Southeast Coast	2,139	481	294	202	141	
Tampa Bay Area	407	89	55	15	59	
North/Central East Coast	415	97	78	24	44	
Southwest Coast	573	131	60	99	84	\sim
SOLO	179	43	13	46	2	\sim
All Other	239	57	43	26	42	
Total	3,952	898	543	412	372	

(red dot indicates the peak in the trend line)



Commercial Policy Types (Jun '24 to Sep '24 Average Prior vs. Current)

New Business Total Insured Value (\$000,000) by Product





Commercial Policy Types (Jun '24 to Sep '24 Average Prior vs. Current)

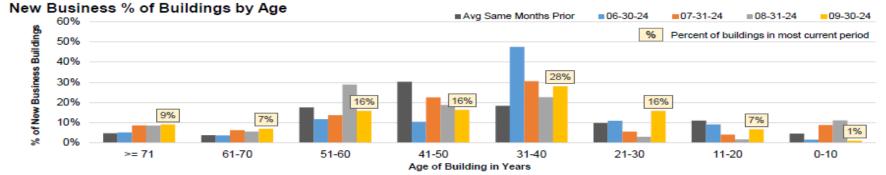


New Business % of Buildings by Coverage Range

Coverage Range in Dollars

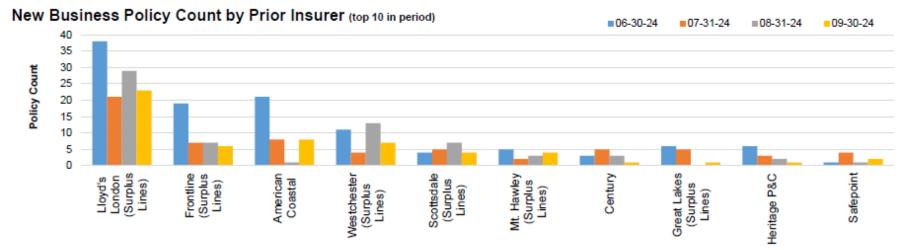
New Business A-Rated Building Count

	Avg Same Months Prior Year	06-30-24	07-31-24	08-31-24	09-30-24	4 Mo Avg Current minus 4 Mo Avg Prior
CR-M	30	0	0	4	2	(28)
CR-W	83	13	4	4	3	(77)
Total	112	13	4	8	5	(105)





Commercial Policy Types (Jun '24 to Sep '24 Average Prior vs. Current)



Notes:

1. New Business Written is the count of new bound submissions at the month end snapshot

2. Building counts do not include special items such as pools, light poles, etc.

3. For Policy Type, Auxiliary Buildings includes clubhouses, guard houses, etc. and All Other includes Commercial Condos, Hotel, Nursing Home, etc.

Regions are defined by county boundary as follows:	5. Commerical Product Types:				
Southeast Coast - Broward, Miami-Dade, Palm Beach, Monroe	CR-W = Commercial Residential Wind Only				
Tampa Bay Area - Hernando, Hillsborough, Pasco, Pinellas	CR-M = Commercial Residential Multiperil				
North/Central East Coast - Nassau, Duval, Saint Johns, Flagler, Volusia	CNR-M = Commercial Non-Residential Multiperil				
Brevard, Indian River, Saint Lucie, Martin	CNR-W = Commercial Non-Residential Wind Only				
Southwest Coast - Charlotte, Collier, Lee, Manatee, Sarasota					
SOLO - Lake, Orange, Osceola, Seminole					
All Other Counties - Remaining 41 Florida counties not otherwise grouped above					

6. Prior Insurer list includes the top 10 by policy count; Citizens and "No Carrier Found"/"null" values are excluded from the graph.

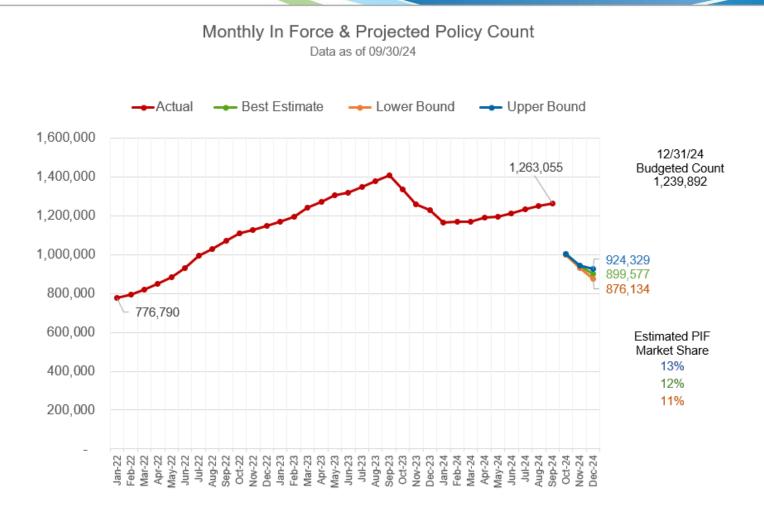


Exposure Reduction Dashboard



Exposure Reduction Dashboard





Note: Market share based on policy count using OIR data (not including CNR or surplus lines) as of 06/30/24