

## Consumer Services Committee (CSC) Meeting

Wednesday, November 20, 2024 • 11:00 a.m. – 12:00 p.m. (Eastern Time)

Please visit our website to join via Zoom Webinar: [www.citizensfla.com](http://www.citizensfla.com)

Public Teleconference Number: 786-635-1003 • Participant Code: 977 8143 2199

<b>1.</b>	<b>Approval of Prior Meeting's Minutes</b>	Chair Knight
	▲ June 26, 2024 [Action Item]	

---

<b>2.</b>	<b>Catastrophe Response – Consumer Outreach</b>	Jeremy Pope
-----------	---	-------------

---

<b>3.</b>	<b>Policyholder Focus Group Update</b>	Jeremy Pope
-----------	--	-------------

---

<b>4.</b>	<b>CSC Charter [Action Item]</b>	Jeremy Pope
-----------	----------------------------------	-------------

---

**New Business**

---

**Adjourn**

---