

Citizens Property Insurance Board of Governors Meeting Agenda
Wednesday, September 25, 2024 • 8:30 a.m. – 12:00 p.m. (Eastern Standard Time)
The Westin Lake Mary, Orlando North, 2974 International Parkway, Lake Mary, FL 32746

PChIn accordance with Citizens Public Comment procedure public comments will be received prior to a vote being taken.

1. Chairman’s Report

Chair Beruff

- ▲ September Chairman’s Report, Chairman Carlos Beruff
- ▲ Previous Board of Governors Meeting Minutes
 - Board Minutes, July 10, 2024 [AI Index A]

2. President’s Report

Tim Cerio

- ▲ September President’s Report

3. Chief Financial Officer Report

Jennifer Montero

- ▲ Finance & Investment Committee Report, Erin Knight, Chair
 - Layer Chart Update
 - Investment Managers Services [AI Index B]
- ▲ 2Q2024 Results of Operations and Financial Position (unaudited)
- ▲ 2Q2024 Results of Operations and Financial Position - Commentary

4. Chief Insurance Officer Report

Jay Adams

- ▲ Actuarial & **Underwriting** Report, Chairman Carlos Beruff
- ▲ Claims Committee Report, Scott Thomas, Chair
 - Hurricane Debby Debrief
 - Geospatial Imagery and Damage Assessment Report [AI Index C]
 - Property Loss Estimating Software [AI Index D]
 - Claims Legal Services [AI Index E]

5. Chief Administrative Officer

Jeremy Pope

- ▲ Market Accountability Advisory Committee Report, Dave Newell, Chair
 - Agency and Agent Appointment Agreements [AI Index F]
- ▲ Exposure Reduction Committee Report, Carlos Beruff, Chair

6. Chief Information Officer

Aditya Gavvala

- ▲ Information Systems Advisory Committee Report, Jason Butts, Chair
 - Technology Infrastructure, Software, Professional and Staff Augmentation Services – Part 1 [AI Index G]

7. Chief of Internal Audit Report

Joe Martins

- ▲ Audit Committee Report, Jamie Shelton, Chair
- ▲ OIA Executive Summary
- ▲ OIA Dashboard

8. General Counsel & Chief Legal Officer

Brian Newman

- ▲ Cyber Liability Insurance [AI Index H]
- ▲ Directors & Officers Insurance [AI Index I]
- ▲ Citizens Plan of Operation Revision [AI Index J]

New Business / Adjourn

Action Index: Items **requiring** detailed explanation to the Board of Governors

- A. Board Meeting Minutes: July 10, 2024
- B. Investment Managers Services
- C. Geospatial Imagery and Damage Assessment Report
- D. Property Loss Estimating Software
- E. Claims Legal Services
- F. Agency and Agent Appointment Agreements
- G. Technology Infrastructure, Software, Professional and Staff Augmentation Services – Part 1
- H. Cyber Liability Insurance
- I. Directors & Officers Insurance
- J. Citizens Plan of Operation Revision

Consent Index: Items **not requiring** detailed explanation to the Board of Governors. Consents are contract extension, amendments, additional spending authorities for items previously approved by the board and/or Action Items qualifying as Consent as day-to-day operational items unanimously passed through committee.

- Janitorial Services, Jacksonville and Tallahassee
- Underwriting Field Survey Program f/k/a Property Inspection for Underwriting
- Recommendation for Board Approval of Increases Required by Section 627.351 (6)(jj)FL

2024 Board of Governors Meetings

December 3-4, 2024
Palmetto Marriott, 600 us Highway 41, Palmetto, FL 34221

2025 Board of Governors Meeting

March 11-12
June 24-25
September 23-24
December 9-10