

**Citizens Property Insurance Board of Governors Meeting Agenda**  
**Wednesday, July 10, 2024 • 8:30 a.m. – 12:00 p.m. (Eastern Standard Time)**  
The Westin Lake Mary, Orlando North, 2974 International Parkway, Lake Mary, FL 32746

ChIn accordance with Citizens Public Comment procedure public comments will be received prior to a vote being taken.

**1. Chairman’s Report**

Chair Beruff

- ▲ July Chairman’s Report, Chairman Carlos Beruff
- ▲ Previous Board of Governors Meeting Minutes [AI Index A]
  - Board Minutes, April 10, May 14 & June 19, 2024

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**2. President’s Report**

Tim Cerio

- ▲ July President’s Report

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**3. Chief Financial Officer Report**

Jennifer Montero

- ▲ Finance & Investment Committee Report, Erin Knight, Chair
  - Risk Transfer Program Update
- ▲ 1Q2024 Results of Operations and Financial Position (unaudited)
- ▲ 1Q2024 Results of Operations and Financial Position – Commentary
- ▲ Citizens 2023 Audited Financial Statements (For Information Only)

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**4. Chief Insurance Officer Report**

Jay Adams

- ▲ Actuarial & **Underwriting** Report, Chairman Carlos Beruff
  - Product Updates, July 2024 [AI Index B]
- ▲ Claims Committee Report, Scott Thomas, Chair
  - Mobile Home Demolition Services [AI Index C]

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**5. Chief Administrative Officer**

Jeremy Pope

- ▲ HR and Facilities Report
  - Tampa Office Lease Procurement [AI Index D]
  - Life, AD&D and FMLA [AI Index E]
  - Retirement Plan Changes [AI Index F]
- ▲ Market Accountability Advisory Committee Report, Dave Newell, Chair
- ▲ Exposure Reduction Committee Report, Carlos Beruff, Chair

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**6. Chief Communications, Legislative & External Affairs Report**

Christine Ashburn

- ▲ Consumer Services Committee Report, Erin Knight, Chair
  - Template Management System [AI Index G]

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**7. Chief of Internal Audit Report**

Joe Martins

- ▲ Audit Committee Report, Jamie Shelton, Chair
- ▲ Executive Summary and OIA Dashboard

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**New Business / Adjourn**

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Action Index: Items **requiring** detailed explanation to the Board of Governors

- A.** Board Meeting Minutes: April 10, May 14 & June 19, 2024
- B.** Product Updates July 2024
- C.** Mobile Home Demolition Services
- D.** Tampa Office Lease Procurement
- E.** Life, AD&D and FMLA
- F.** Retirement Plan Changes
- G.** Template Management System

Consent Index: Items not requiring detailed explanation to the Board of Governors. Consents are contract extension, amendments, additional spending authorities for items previously approved by the board and/or Action Items qualifying as Consent as day-to-day operational items unanimously passed through committee.

- Business Process Outsourcing, Underwriting
- Roof and Property Reporting Services
- Depopulation Plan Amendments
- Recommendation for Board Approval of Increases Required by Section 627.351 (6)(jj)FL

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**FMAP Board of Governor's Meeting**  
**To Convene Immediately following the Citizens Board Meeting**

Teleconference: 786-635-1003; Conference Code: 956 3739 7111

**2024 Board of Governors Meetings**

**September 24-25, 2024**

The Westin Lake Mary, Orlando North, 2974 International Parkway, Lake Mary, FL 32746

**December 3-4, 2024**

Palmetto Marriott Resort & Spa, 600 US Hwy 41, Palmetto, FL 34221