CITIZENS PROPERTY INSURANCE CORPORATION

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Citizens Urges Policyholders to Prepare for Hurricane Milton

TALLAHASSEE, FL – Citizens Property Insurance Corporation is urging policyholders and other Florida residents to prepare as Hurricane Milton is forecast to make landfall Wednesday in the Tampa Bay region and impact the I-4 corridor in Central Florida

Milton is expected to bring high winds, rain, and a significant storm surge to a waterlogged region still recovering from Hurricane Helene, a Category 4 hurricane that came ashore September 26 and caused significant flooding along Florida's Gulf Coast.

"We're asking storm-weary Citizens policyholders and all Floridians to again prepare themselves for a major hurricane," said Tim Cerio, Citizens President/CEO and Executive Director. "Now is the time to prepare. Pay attention and heed the advice of local emergency officials, Citizens will be there to assist soon after the storm passes."

To help our policyholders stay informed, Citizens' website features a <u>Storm Tracker</u> feed, which delivers real-time <u>National Hurricane Center</u> updates directly to your desktop and mobile device. Citizens also offers storm preparation and response information through <u>Facebook</u> and X (formerly Twitter) at <u>@citizens</u> fla.

Citizens has partnered with the Florida Public Radio Emergency Network (FPREN) to bring the latest news about catastrophic weather impacting your area. FPREN updates can be heard on local public radio stations and by downloading their free <u>Florida Storms app</u>.

While staying connected with local emergency preparations, policyholders should:

- Verify that Citizens has up-to-date contact and mortgage company information. Review
 your information on record with Citizens through <u>myPolicy</u> or by contacting your Citizens
 agent.
- Ensure all key property and family information (insurance policies, health records, financial records, pet records, identification details, home inventory, etc.) are stored in a safe, waterproof, and easy-to-access location.
- Pack a <u>disaster supply kit</u>, learn your <u>evacuation route</u>, and develop a family communication plan that includes emergency contact information. Don't forget to <u>create</u> <u>a plan for your pets!</u> Not all <u>emergency shelters</u> allow pets.

If you suffer property damage, remember to Contact Citizens First online through myPolicy or by calling 866.411.2742 to report a claim. Representatives are available 24/7. More information can be found on the Citizens website.

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In 2002, the Florida Legislature created Citizens Property Insurance Corporation (Citizens), a not-for-profit alternative insurer whose public purpose is to provide insurance to and serve the needs of property owners who cannot find coverage in the private insurance market.

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