

CITIZENS PROPERTY INSURANCE CORPORATION
2101 MARYLAND CIRCLE
TALLAHASSEE, FLORIDA 32303-1001

TELEPHONE: (850) 504-4300 FAX: (850) 575-1879



FOR IMMEDIATE RELEASE
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Contact: Michael Peltier
850.264.7702 (cell)

Be Prepared for Debby

TALLAHASSEE, FL – Citizens Property Insurance Corporation is urging policyholders and other Florida residents to prepare themselves and their families for Tropical Storm Debby, which is expected to intensify into a hurricane and make landfall early Monday in the Florida Big Bend.

Citizens is ready to respond to claims and assist customers impacted by Debby, which threatens the Big Bend and north Florida region with high winds, rain, and potentially destructive storm surge.

“We are urging Citizens policyholders and all Florida residents to pay close attention to local emergency managers as they take steps to prepare for Debby,” said Tim Cerio, Citizens President/CEO and Executive Director. “Citizens is making preparations and will be there when you need us.”

To help our policyholders stay informed, Citizens’ website features a [Storm Tracker](#) feed, which delivers real-time [National Hurricane Center](#) updates directly to your desktop and mobile device. Citizens also offers storm preparation and response information through [Facebook](#) and X (formerly Twitter) at [@citizens fla](#).

Citizens has partnered with the Florida Public Radio Emergency Network (FPREN) to bring the latest news about catastrophic weather impacting your area. FPREN updates can be heard on local public radio stations and by downloading their free [Florida Storms app](#).

While staying connected with local emergency preparations, policyholders should:

- Verify that Citizens has up-to-date contact and mortgage company information. You can review your information on record with Citizens through [myPolicy](#) or by contacting your Citizens agent.
- Ensure that all key property and family information (insurance policies, health records, financial records, pet records, identification details, [home inventory](#), etc.) are stored in a safe, waterproof, and easy-to-access location.
- Pack a [disaster supply kit](#), learn your [evacuation route](#), and develop a family communication plan that includes emergency contact information. Don’t forget to [create a plan for your pets](#)! Not all [emergency shelters](#) allow pets.

Carlos Beruff, Chairman, Manatee County • Josh Becksmith, St. Johns County • Jason Butts, Pinellas County
LeAnna Cumber, Duval County • Erin Knight, Miami-Dade County • Charlie Lydecker, Volusia County
Jamie Shelton, Duval County • Robert A. Spottswood, Monroe County • M. Scott Thomas, St. Johns County
Tim Cerio, President/CEO and Executive Director

If you suffer property damage, remember to Contact Citizens First online through [myPolicy](#) or by calling 866.411.2742 to report a claim. Representatives are available 24/7. More information can be found on the [Citizens website](#).

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In 2002, the Florida Legislature created Citizens Property Insurance Corporation (Citizens), a not-for-profit alternative insurer, whose public purpose is to provide insurance to, and serve the needs of, property owners who cannot find coverage in the private insurance market.

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