

**Citizens Property Insurance Board of Governors Meeting Agenda**  
Wednesday, July 14, 2021 • 9:00 a.m. – 1:00 p.m. (Eastern Daylight Time)  
Marriott Hotel, 1501 International Parkway, Lake Mary, FL 32746

**Zoom Number: 786-635-1003 Board Participant #95637927111**  
Webinar details to be provided directly to Speakers  
Details available at [www.Citizensfla.com](http://www.Citizensfla.com)

In accordance with Citizens Public Comment procedure public comments will be received prior to a vote being taken.

**1. Chairman's Report**

Chairman Beruff

- ▲ Board of Governors Meeting Minutes, March 3, 2021 [AI Index A]
- ▲ Board of Governors Meeting Minutes, May 11, 2021 [AI Index B]

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**2. President's Report**

Barry Gilway

- ▲ July President's Report

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**3. Chief Financial Officer Report**

Jennifer Montero

- ▲ Finance & Investment Committee Report, Lazaro Fields, Chair
  - Risk Transfer Program Update, Layer Charts
  - Investment Analytics Software Services [AI Index C]
- ▲ 2Q2021 Results of Operations and Financial Position (unaudited)
- ▲ 2Q2021 Results of Operations and Financial Position – Commentary
- ▲ Qualification Documentation for Appointed Actuary – Brian Donovan
- ▲ **Actuarial & Underwriting** Committee Report, Carlos Beruff, Chair
  - Catastrophe Modeling Software Services [AI Index D]
  - Reinsurance True-Up Rate Filing [AI Index E]
- ▲ Audited 2020 Financial Statements for INFO Only – Not presenting

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**4. Chief Operating Officer Report**

Kelly Booten

- ▲ Market Accountability Advisory Committee Report, Dave Newell, Chair
- ▲ Information Systems Advisory Committee Report, Nelson Telemaco, Chair
  - Managed Workplace IT Services [AI Index F]
- ▲ Actuarial & **Underwriting** Committee Report, Carlos Beruff, Chair
  - Property Inspection Services for Underwriting [AI Index G]
  - Product Updates – July [AI Index H]

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**5. Chief Communications, Legislative & External Affairs Report**

Christine Ashburn

- ▲ Consumer Services Committee Report, Jillian Hasner, Chair
- ▲ Legislative Update

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**6. Chief Claims Officer Report**

Jay Adams

- ▲ Claims Committee Report, Scott Thomas, Chair
  - Integrated Vendor Invoice Submission Software [AI Index I]

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**7. Chief of Internal Audit Report**

Joe Martins

- ▲ Audit Committee Report, Erin Knight, Chair
  - ▲ OIA Executive Summary
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8. **Chief Legal Officer & General Counsel**

Tim Cerio

- ▲ Legal Services, Radey Law Firm [AI Index J]
- ▲ Legal Services, Meenan Law Firm [AI Index K]
- ▲ Business Insurance Agent of Record [AI Index L]

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**New Business / Adjourn**

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**ACTION INDEX:** Items **requiring** detailed explanation to the Board of Governors

- A.** Board of Governors Meeting Minutes, March 3, 2021
- B.** Board of Governors Meeting Minutes, May 11, 2021
- C.** Investment Analytics Software Services
- D.** Catastrophe Modeling Software Services
- E.** Reinsurance True-Up Rate Filing
- F.** Managed Workplace IT Services
- G.** Property Inspection Services for Underwriting
- H.** Product Updates
- I.** Integrated Vendor Invoice Submission
- J.** Legal Services, Radey
- K.** Legal Services, Meenan
- L.** Business Insurance Agent of Record

**Consent INDEX:** Items **not requiring** detailed explanation to the Board of Governors. Consent items are contract extension, amendments, additional spending authorities for items previously approved by the board and/or Action Items qualifying as Consent as day-to-day operational items unanimously passed through committee.

**Board of Governor's Quarterly Meeting Dates**

September 21-22, 2021

December 14-15, 2021