

# Executive Summary

Actuarial and Underwriting (A&U) Committee Meeting, March 10, 2020

Board of Governors Meeting, March 25, 2020

## Update to the Board of Governors

### Summary of A&U Committee Meeting held on March 10, 2020

Chairman John Wortman facilitated the meeting.

Steve Bitar, Chief of Underwriting and Agency Services, brought forward an action item for digital signature services which we approved moving forward to the board for approval.

Steve also brought forward a consent item to amend a call center vendor contract which we also supported.

At this time, I'll turn it over to Steve to present these items to the full board.