

# ACTION ITEM

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Information Systems Advisory Committee Meeting, December 3, 2019

Board of Governors Meeting, December 11, 2019

<b>CONTRACT ID:</b>	<b>ORACLE FUSION MANAGED SERVICES (CONTRACT AMENDMENT)</b> <b>19-19-5004-01, via General Services Administration Contract No. GS-35F-0217Y, IT Schedule 70 (Phase II)</b> <b>GCOM SOFTWARE</b>
<b>BUDGETED ITEM</b>	Yes. Spend for Phase I was included in the Annual Operating Budget and if approved, funding for the amendment allowing for Phase II will be requested in the applicable Annual Operating Budget for each applicable year.
<b>CONTRACT AMOUNT</b>	The estimated contract amendment amount for Phase II is \$2,000,000 for the base contract term. This Action Item is not seeking approval for the renewal term. A separate Action Item will be requested for any renewals and associated spend.
<b>PURPOSE / SCOPE</b>	This Action Item is seeking approval of a contract amendment to begin Phase II, a contract with GCOM Software to provide Oracle Fusion Managed and Professional Services in support of Citizens' existing Oracle Fusion Enterprise Resources Planning (ERP) System. GCOM Software services will refine and improve system functionality of the ERP System. The ERP system supports the Human Resources, Finance and Accounting, Purchasing, Vendor Management Office, and Information Technology (Production Support) business areas.
<b>CONTRACT TERM(S)</b>	The base contract term is for five years ending September 18, 2024, with an optional one, 3-year renewal, followed by one, 2-year renewal.
<b>PROCUREMENT METHOD</b>	On March 18, 2019 Request for Quotes (RFQ) No. 19-5004 was issued for Oracle Fusion Managed and Professional Services. Citizens selected two vendors to execute contracts for a Phase I, one-month trial period to conduct health checks of various Oracle Fusion ERP modules. Upon completion of Phase I, the one-month trial period, GCOM Software was determined by Citizens to provide the best value. Upon Citizens' Board of Governor's approval, an amendment will be completed to enable GCOM to proceed with the Phase II, using GCOM Software services.
<b>RECOMMENDATION</b>	Staff requests the Citizens Information Systems Advisory Committee approve and recommend the Board:  a) Approve the contract amendment for Phase II services to be provided by GCOM Software, through an amendment to Contract No. 19-19-5004-01, for a total cost not to exceed \$2,000,000 for the five (5) year base term ending September 18, 2024; and,  b) Authorize staff to take any appropriate or necessary action consistent with this Action Item.
<b>CONTACTS</b>	Kelly Booten, Chief, Systems & Operations Aditya Gavvala, VP, IT Services & Delivery